



“PROTECTION” PROGRAM

Reliability
Protection
Assistance
Comfort

We are here to help
you enjoy your life

Care
Safety
Advantage

The development of contacts
Entertainment and Leisure



Are you planning a trip to Ukraine?

If so, you should know you have a reliable friend and helper – the program we call “Protection” created and implemented by the Ukrainian Service Company “Ukrassist” in collaboration with the “Kiy Avia” group of companies. You don’t know the language and are afraid of the various problems you might come across? Then the “Protection” program is for you. It will save you time, money, and most importantly a whole lot of stress. It will make your trip a whole lot more enjoyable! With “Protection” language

will no longer be a barrier; a high-quality, rapid solution to any problems you may encounter will allow you to relax and enjoy your visit. Meeting at the airport, transfers, purchasing tickets, booking hotels and apartments, finding an interpreter, arranging conference facilities, legal advice, a doctor in an emergency, and many other problems you may encounter – all can be solved by a simple phone call to the “Ukrassist” call centre. The “Protection” program will not only be able to help

with standard problems, but can also help with individual needs of everyone of our clients such as food delivery, flowers, medicines, goods, purchasing of tickets for events, and even assistance in the pursuit and organisation of leisure activities. Included in our “Protection” program is health and accident insurance in Ukraine provided by our partner “Kiy Avia Garant”. When you contact our team of professionals you can rest assured you’re intrusting yourself to a reliable friend and assistant who is going

to take care of you. You can buy the full service “Protection” program for only 10 euros on the web site of “Kiy Avia” or at the ticket office of “Kiy Avia” in terminal B at Boryspil International Airport.

On all matters relating to the purchase and usage of the program please contact the Call Centre of “Ukrassist” on our round-the-clock phone number 0800505255 when calling within Ukraine, or +38 056 374 9960 for calls from abroad.

Legal Support • Personal Secretary • Services and Information